

Car Claims



Car claims from within the UK

0871 984 3333*

Car claims from abroad

0044 1892 500169

Lines open: Monday - Friday 8am to 6pm, Saturday 9am to noon, Sunday & Bank Holidays closed

Car windscreen claims

0871 231 2310*

Lines open: 24 hours a day, 7 days a week

Travel Claims



Travel claims from within the UK

0845 218 7867

Lines open: Monday - Friday 8.30am to 5.30pm, Saturday, Sunday & Bank Holidays closed

24 hour emergency assistance team

0044 (0)845 218 7866

Lines open: 24 hours a day, 7 days a week

If you purchased your travel insurance **after the 1st June 2009**, please use the following phone numbers:

Travel claims from within the UK

0871 559 1610*

Lines open: Monday - Friday 8.30am to 5.30pm, Saturday, Sunday & Bank Holidays closed

24 hour emergency assistance team

0044 (0)871 559 1611*

Lines open: 24 hours a day, 7 days a week

Travel claims legal team

01737 815 199

Lines open: Monday - Friday 8.30am to 5.30pm, Saturday, Sunday & Bank Holidays closed

Pet Claims



Pet claims

0870 243 5208*

Lines open: Monday - Friday 8am to 8pm, Saturday 9am to 5pm, Sunday closed

Breakdown Cover (if purchased)



Emergency breakdown assistance

0800 107 7006

Lines open: 24 hours a day, 7 days a week

Gadget Cover (if purchased)



Gadget claims

0871 230 0470*

Lines open: Monday - Friday 8am to 6pm, Saturday 9am to noon, Sunday & Bank Holidays closed