

Car Claims



Car claims from within the UK

0871 984 3333*

Car claims from abroad

0044 1892 500169

Lines open: Monday - Friday 8am to 6pm, Saturday 9am to noon, Sunday & Bank Holidays closed

Car windscreen claims

0871 231 2310*

Lines open: 24 hours a day, 7 days a week

Home Claims



Contents, Personal possessions and Buildings claims

0871 559 1609*

Lines open: 24 hours a day, 7 days a week

Legal helpline and Family legal protection

0871 559 1617*

Lines open: 24 hours a day, 7 days a week

Identity Theft Helpline

0871 559 1618*

Lines open: Monday - Friday 9am to 5pm, Saturday, Sunday & Bank Holidays closed

Travel Claims



Travel claims from within the UK

0871 559 1610*

Lines open: Monday - Friday 8.30am to 5.30pm, Saturday, Sunday & Bank Holidays closed

24 hour emergency assistance team

0044 (0)871 559 1611*

Lines open: 24 hours a day, 7 days a week

Travel claims legal team

01737 815 199

Lines open: Monday - Friday 8.30am to 5.30pm, Saturday, Sunday & Bank Holidays closed

If you purchased your travel insurance **before June 2009**, please use the following phone numbers:

Travel claims from within the UK

0845 218 7867

Lines open: Monday - Friday 8.30am to 5.30pm, Saturday, Sunday & Bank Holidays closed

24 hour emergency assistance team

0044 (0)845 218 7866

Lines open: 24 hours a day, 7 days a week

Pet Claims



Pet claims

0844 335 1583

Lines open: Monday - Friday 8am to 6pm, Saturday 9am to 2pm, Sunday closed

Breakdown Cover (if purchased)



Emergency breakdown assistance

0800 107 7006

Lines open: 24 hours a day, 7 days a week